



Case In Point



PROVIDER:

Henderson Health Care

LOCATION:

Henderson, NE

SIZE:

13 bed facility

INSIGHTS:

- COVID-19 put extreme pressure on telehealth demand
- Telehealth proves to be a powerful tool
- Telehealth is future-proofed for Henderson
- Partnering with Teledigm Health leads to greater specializaiton

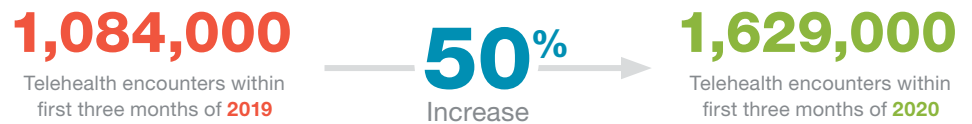
DEPLOYMENT:

- Gained added efficiencies for patient health
- Added four (4) new telehealth specialties

Technology Meets Healthcare Post-COVID 19

Challenge

Prior to the COVID-19 pandemic, telehealth technology had been incrementally changing the practice of family medicine in the United States. According to the Center for Disease Control and Prevention (CDC) approximately 1,629,000 telehealth encounters occurred in the first three months of 2020 (early pandemic period), compared with approximately 1,084,000 encounters during the same period in 2019, representing a 50% increase. The numbers continued to increase throughout 2020 as the climate surrounding COVID-19 only got worse.



Solution

For family medicine practices like Henderson Health Care, the COVID-19 pandemic laid bare to other efficient and effective ways for patients to focus on their health, wellness, and disease prevention. One of those is telehealth. This method has allowed practices to maintain continuity of care with patients and, in some cases, engage new patients.

To expand the power of telehealth, Henderson Health Care and Sutton Family Practice partnered with Teledigm Health promoting quality of care and offering convenient, routine care across a broad range of cases in family medicine. From a provider perspective, telehealth provides improved coordination with specialists outside their practice and from a patient perspective, it kept their care in their community, especially during the unnerving onset of COVID-19.

Results

Henderson Health Care Services continues to utilize telehealth services in a number of areas from routine checkups in the clinic, to specialty clinic appointments with some of the most renowned specialists not only in Nebraska, but the United States.

In late 2020, HHCS added four telehealth-specific specialty clinics from Teledigm Health: endocrinology, neurology, diabetology, and nephrology to their already impressive slate of specialty clinic services.

It's clear that demand for telehealth services will be present for the foreseeable future. To meet that demand, HHCS will continue to partner and expand their services to fit their patient's needs with quality, convenience, and patient satisfaction as their priority.

